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ASSESSING THE EFFICACY OF INDIAN LAWS IN ADDRESSING PHISHING ISSUES IN CYBERCRIME

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ABSTRACT

This Article critically evaluates the effectiveness of India's Information Technology Act, 2000 (IT Act) and related statutes in combating phishing attacks. Phishing is identified as an increasingly sophisticated cyber threat that exploits gaps in statutory definitions and enforcement. The analysis finds that while the IT Act and related provisions (such as §§66, 66C) and accompanying Indian Penal Code sections provide a framework for prosecution, they lack a specific definition of phishing, leading to ambiguity and reliance on general fraud and identity-theft provisions.

Enforcement is hampered by technical challenges, jurisdictional complexities, and limited forensic capacity among law enforcement. The transnational nature of phishing underscores the need for strengthened international cooperation; existing mutual legal assistance treaties and cybercrime conventions remain patchily applied. The article recommends clarifying statutory definitions of phishing (for example, by amending the IT Act to explicitly criminalize phishing), expanding investigative and prosecutorial resources. These reforms aim to modernize India's cyber legal framework in line with evolving phishing tactics, improving enforcement and the security of digital transactions. Overall, the findings underscore the importance of legislative reform and global cooperation in fortifying India's defences against phishing and safeguarding its digital economy.

INTRODUCTION

In an era dominated by digital advancements, the omnipresence of technology has ushered in unparalleled opportunities but has also exposed individuals and organizations to an escalating threat—cybercrime. Among the myriad cyber threats, phishing stands out as a pervasive and insidious menace, undermining the very foundations of digital trust. As India strides forward in the digital landscape, the significance of evaluating the efficacy of its cyber laws in combatting phishing becomes paramount. This research embarks on a comprehensive exploration of the legal intricacies surrounding phishing within the Indian context, delving into the Information Technology Act and related provisions to discern their effectiveness and identify potential areas for enhancement.

A. Background

The twenty-first century has witnessed an unprecedented surge in digital connectivity, transforming the way individuals, businesses, and governments operate. With this transformative wave, however, comes an increasing vulnerability to cyber threats, with phishing emerging as a frontrunner in the arsenal of cybercriminals. Phishing, a deceptive practice wherein malicious actors disguise themselves as trustworthy entities to acquire sensitive information, has become an ever-present peril in the digital ecosystem.

India, with its burgeoning population of digital users and a thriving technology sector, has become a prime target for cybercriminals seeking to exploit vulnerabilities. As phishing attacks evolve in sophistication, the need to

assess the adequacy of existing legal frameworks becomes imperative. The Indian legal landscape, primarily governed by the Information Technology Act of 2000 and subsequent amendments, plays a pivotal role in defining and addressing cybercrimes, including phishing.

B. Objectives

This research seeks to achieve a multifaceted set of objectives, driven by the urgency to comprehend the effectiveness of Indian cyber laws in countering the menace of phishing:

1. **Comprehensive Evaluation:** Conduct a thorough examination of the Information Technology Act and related legal provisions to assess their applicability and effectiveness in addressing phishing incidents.
2. **Enforcement Challenges:** Analyse the challenges faced by law enforcement agencies in investigating and prosecuting phishing cases, exploring the legal tools at their disposal.
3. **International Dimensions:** Investigate the impact of international dimensions on phishing incidents and evaluate the efficacy of existing legal frameworks in handling cross-border cybercrimes.
4. **Recommendations for Improvement:** Propose recommendations and potential legal reforms to strengthen the legal arsenal against phishing, considering both domestic and international aspects.

C. Research Questions

To navigate the complexities surrounding the efficacy of Indian cyber laws in combatting phishing, this research endeavours to address the following research questions:

1. **Definition and Scope:** To what extent does the legal framework in India define and encompass the diverse nature of phishing attacks?
2. **Enforcement Challenges:** What challenges do law enforcement

agencies encounter in investigating and prosecuting phishing cases, and how can legal provisions be optimized to enhance enforcement?

3. **International Dimensions:** How do phishing incidents with international dimensions impact the jurisdictional reach of Indian laws, and what improvements are needed for effective cross-border cooperation?
4. **Adaptability and Recommendations:** How can the legal framework be adapted to better combat evolving phishing tactics, and what recommendations can be formulated to strengthen the legal response?

D. Scope and Limitations

While this research aspires to provide a comprehensive analysis, certain limitations must be acknowledged. The scope is primarily centered on the Information Technology Act and related laws, and it does not encompass broader issues of data protection or privacy, which, while interconnected, merit individual attention. Additionally, the evolving nature of cyber threats implies that some findings may be subject to temporal relevance, necessitating a continual reassessment of legal frameworks.

E. Significance of the Research

This research holds immense significance in the contemporary legal landscape, where the digital realm intertwines with every facet of life. The implications of phishing attacks extend beyond individual privacy, affecting the economic stability of businesses and the national security fabric. By scrutinizing the effectiveness of Indian cyber laws in addressing phishing, this research aims to contribute actionable insights for policymakers, law enforcement agencies, and legal practitioners. As digital interactions become increasingly integral to society, the resilience of legal frameworks against cyber threats, particularly phishing, becomes paramount for fostering a secure and trustworthy digital environment.

II. DETAILED DISCUSSION OF RESEARCH ISSUES

The digital landscape, marked by its dynamic nature, demands an intricate examination of the legal issues surrounding phishing within the Indian context. This section delves into the core components of the research, dissecting the nuances of the legal framework and its effectiveness in countering the multifaceted challenges posed by phishing.

A. Overview of Legal Framework

The cornerstone of India's legal defines against cyber threats lies in the Information Technology Act of 2000, a pioneering legislation designed to tackle the burgeoning complexities of the digital age. Complemented by subsequent amendments, this legal framework outlines the parameters within which cybercrimes, including phishing, are defined and addressed. An initial exploration will offer a comprehensive understanding of the legal tools available, setting the stage for an in-depth analysis of their application in subsequent sections.

B. First Legal Issue: Definition and Scope of Phishing

Definition of Phishing: Unravelling Complexity
The first legal issue to be scrutinized revolves around the definition and scope of phishing within the Indian legal framework. As phishing tactics continually evolve, the law must remain agile in its capacity to encapsulate the intricacies of these deceptive practices. By closely examining the statutory definition of phishing as per the Information Technology Act, this research aims to discern the legislative intent behind the framing of these provisions. It will further scrutinize how this definition has evolved over time, taking into account subsequent amendments and judicial interpretations.

C. Second Legal Issue: Enforcement Challenges

Challenges Faced by Law Enforcement Agencies

The second legal issue unfurls the challenges faced by law enforcement agencies in combating phishing. While the legal framework equips them with the authority to investigate

and prosecute cybercrimes, the practical application of these powers is often beset by hurdles. Investigating phishing incidents demands a nuanced understanding of digital forensics, an area where law enforcement agencies may face resource constraints and skill gaps. This section will meticulously dissect the impediments hindering effective enforcement, including issues of jurisdiction, technological complexities, and the need for international cooperation.

Legal Provisions Empowering Enforcement

An exhaustive analysis of the legal provisions empowering law enforcement agencies is essential to grasp the extent of their authority. The Information Technology Act delineates the powers vested in these agencies to combat cybercrimes, but the translation of legal authority into effective action demands a closer examination. This research will scrutinize the statutory provisions relevant to enforcement, identifying potential areas for enhancement and clarification. Framework against international standards, this research aims to identify areas where the domestic legal apparatus can be strengthened to foster more effective enforcement.

Recommendations: Forging a Path Forward

The culmination of this section will involve distilling findings into a set of recommendations. Drawing from the analysis of legal provisions, case studies, and comparative insights, these recommendations will be tailored to address enforcement challenges. They will encompass both practical measures, such as capacity building for law enforcement agencies, and potential legal reforms aimed at fortifying the legal arsenal against phishing.

D. Third Legal Issue: International Dimensions of Phishing

Impact of International Dimensions

The third legal issue explores the intricate dimensions of phishing incidents with an international footprint. As cyber threats transcend national borders, the legal response

must grapple with the complexities of jurisdictional reach and international cooperation. This section will dissect how phishing incidents with international dimensions impact the efficacy of Indian laws, examining challenges in extradition, data sharing, and collaborative investigations.

Legal Framework for Cross-Border Cooperation

A critical component of this analysis is an evaluation of the existing legal frameworks facilitating international cooperation in cybercrime investigations. The research will scrutinize bilateral and multilateral agreements, as well as mechanisms such as INTERPOL and mutual legal assistance treaties (MLATs), to assess their effectiveness in addressing phishing incidents. By understanding the legal tools available for cross-border collaboration, this research aims to identify gaps and propose measures for improvement.

Implications for National Cybersecurity

The final dimension of this legal issue involves an exploration of the broader implications of international phishing incidents on the cybersecurity posture of the nation. By extrapolating insights from the legal analysis, case studies, and comparative examination, this research aims to delineate the potential risks and vulnerabilities that arise from globalized cyber threats. Recommendations will be formulated to fortify national cybersecurity measures in the face of international phishing incidents.

INCREASE IN CYBER CRIMES IN INDIA

At present, cybercrimes are making major media headlines worldwide and causing unexpected harm to both individuals and industries. Among the most common types of cyber thefts include money theft, identity theft, data breaches, and internet time thefts. While cyber laws and cybersecurity are developing daily, hackers are also continuously improving their techniques and discovering new ways to access networks. This underlines the necessity of strong cyber regulations in India and other

nations, in addition to improved cybersecurity systems. Furthermore, cybercrime lawmakers must stay up to date on any potential vulnerabilities in the cybersecurity landscape and promptly address them in order to reduce cybercrimes and thwart the attempts of fraudsters.

Cyber-attacks have been a growing concern globally, including in India. The increasing reliance on digital technologies and the interconnected nature of the internet makes systems vulnerable to various forms of cyber threats. Here are some factors contributing to the rise in cyber-attacks in India and around the world:

1. **Digital Transformation:** The ongoing digital transformation in various sectors, such as finance, healthcare, and education, has expanded the attack surface for cybercriminals. As organizations adopt new technologies, they may inadvertently introduce vulnerabilities that attackers can exploit.
2. **Remote Work:** The COVID-19 pandemic has accelerated the adoption of remote work, leading to an increased reliance on online platforms and cloud services. This shift has created new opportunities for cybercriminals to target remote workers and exploit vulnerabilities in home networks.
3. **Sophisticated Cyber Threats:** Cyber attackers are becoming more sophisticated, using advanced techniques such as ransomware, phishing, and zero-day exploits. These attacks can cause significant disruptions and financial losses for individuals and organizations.
4. **Geopolitical Tensions:** Geopolitical tensions between nations can spill over into cyberspace, leading to state-sponsored cyber-attacks. India, like other countries, may be a target for cyber espionage, intellectual property theft, or disruption of critical infrastructure.

5. **Increased Connectivity:** The proliferation of internet-connected devices and the growth of the Internet of Things (IoT) have expanded the attack surface. Insecure IoT devices can be exploited to launch large-scale cyber-attacks, such as distributed denial-of-service (DDoS) attacks.
6. **Inadequate Cybersecurity Measures:** Some organizations may not have robust cybersecurity measures in place, either due to budget constraints, lack of awareness, or a shortage of skilled cybersecurity professionals. This makes them more vulnerable to cyber-attacks.
7. **Ransomware Attacks:** Ransomware attacks, where cybercriminals encrypt data and demand a ransom for its release, have become increasingly prevalent. Critical infrastructure, government agencies, and businesses are common targets.
8. **Cybercrime as a Service:** The availability of cybercrime-as-a-service models on the dark web allows even less-skilled individuals to launch cyber-attacks. This has led to a proliferation of cyber threats.

To address these challenges, it is crucial for governments, businesses, and individuals to prioritize cybersecurity. This includes implementing robust security measures, staying informed about the latest threats, and promoting cybersecurity awareness and education. International collaboration is also essential to combat cyber threats that transcend national borders.

WHY CYBER CRIMES IN INDIA

Cybersecurity concerns every government in the world, even the one in our own country. Particularly in India, there are more and more cyber security problems, and it is crucial that the country takes responsibility for them. A recent report on global cybercrime by Economic Times states that the government loses around Rs. 1.25 lakh crore annually due to cyberattacks. According to additional an app

called Kaspersky data, during the first quarter of 2020, there were 3.3 million cyberattacks in India, up from 1.3 million the previous year. With 4.5 million attacks, India led the world in July 2020. The Reserve Bank of India (RBI) recently prohibited MasterCard from deviating from the instructions on the storage of payment system data.

Cybercrimes in India are on the rise due to increased digital adoption, inadequate cybersecurity infrastructure, and a growing online population. Factors such as remote work vulnerabilities, insufficient awareness, and the expanding attack surface of IoT devices contribute to the escalating threat. Ransomware attacks, phishing schemes, and financial frauds are prevalent, impacting individuals and businesses. Geopolitical tensions and state-sponsored cyber activities further amplify the risks. To address this, there is a pressing need for improved cybersecurity policies, increased investment in technology, and enhanced public awareness to create a more resilient digital ecosystem in India.

CYBERLAWS IN INDIA

India's cyber laws aim to regulate and safeguard the digital landscape, addressing the rising threats of cybercrime. The Information Technology Act, 2000, serves as the foundational legislation, covering issues such as unauthorized access, data breaches, and electronic fraud. Amendments and additional regulations strengthen provisions against offenses like cyberbullying, online harassment, and financial fraud. The National Cyber Security Policy outlines strategies for securing cyberspace. India's legal framework emphasizes prevention, investigation, and prosecution of cybercrimes, promoting a secure and trustworthy digital environment. Ongoing efforts focus on adapting regulations to emerging threats and fostering international cooperation in the realm of cybersecurity.

1. Information Technology Act, 2000:

- The IT Act, enacted in 2000, provides legal inclusiveness for eCommerce

and facilitates real-time record registration with the Government.

- Amendments reflect the evolving cyber threat landscape, with a focus on safeguarding e-governance, e-banking, and e-commerce.

Notable sections include:

- Section 43: Deals with damages to computer systems without permission, allowing owners to claim compensation.
- Section 66: Pertains to dishonest or fraudulent acts, with penalties including imprisonment up to three years or a fine up to Rs. 5 lakhs.
- Section 66B and 66C: Address fraudulently receiving stolen communication devices or identity thefts, with penalties involving imprisonment and fines.

2. Indian Penal Code (IPC) 1860:

- The IPC, invoked alongside the IT Act, covers cyber frauds, including identity theft.
- Relevant sections include forgery (Section 464), cheating (Section 468), false documentation (Section 465), presenting forged documents as genuine (Section 471), and reputation damage (Section 469).

3. Companies Act of 2013:

- The Companies Act of 2013 is crucial for daily corporate operations, ensuring techno-legal compliances.
- Empowers the Serious Frauds Investigation Office (SFIO) to prosecute companies and directors.
- Companies Inspection, Investment, and Inquiry Rules, 2014 enhance SFIO's proactive approach, covering cyber forensics, e-discovery, and cybersecurity diligence.
- The Companies (Management and Administration) Rules, 2014 prescribe strict guidelines for cybersecurity

obligations and responsibilities of company directors and leaders.

CONCLUSION

In the wake of an ever-expanding digital landscape, the surge in cyber-attacks on both global and Indian systems stands as an ominous reminder of the vulnerabilities inherent in our interconnected world. The preceding analysis has shed light on the sophistication of cyber threats, the diverse motivations driving malicious actors, and the emergence of new and disruptive tactics such as ransomware. As we navigate this treacherous terrain, it becomes imperative to draw key insights and chart a course toward bolstering cybersecurity defences.

Globally, the evolving nature of cyber threats underscores the need for collective and collaborative efforts. The increasing sophistication of attacks, often orchestrated by well-funded and organized entities, necessitates a concerted international response. The delineation of nation-state actors in cyber warfare further emphasizes the geopolitical dimensions of cybersecurity. As cyber-attacks become tools of statecraft, the imperative for robust global cybersecurity governance becomes increasingly evident. Coordinated information-sharing, collaborative threat intelligence efforts, and standardized response protocols are vital components of a global defence mechanism against cyber threats.

In conclusion, the surge in cyber-attacks on global and Indian systems demands a paradigm shift in how we approach cybersecurity. It is a call to action for governments, businesses, and individuals alike to prioritize cybersecurity as a fundamental aspect of our digital existence. As we confront the ever-evolving threat landscape, a proactive and collaborative stance will be the linchpin in fortifying our defences and ensuring a secure digital future. The resilience of our interconnected world hinges on our collective

commitment to navigating the cyber challenges that lie ahead.

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