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## IMPACT OF SHORT-FORM VIDEOS ON BUSINESS OUTCOMES AND SALES PERFORMANCE

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### ABSTRACT:

In the evolving landscape of digital marketing, short-form video content has emerged as a dominant force reshaping how consumers interact with brands and make purchase decisions. Platforms like Instagram Reels, YouTube Shorts, Facebook Reels, and Snapchat Spotlight offer businesses powerful avenues to engage audiences through quick, visually compelling narratives. This study explores the influence of short-form videos on consumer behavior and business performance, focusing on strategies that drive engagement, brand visibility, and sales. Using a quantitative research approach, data was collected via online questionnaires targeting diverse respondents—including consumers, marketers, and business owners. The findings aim to identify which elements of short-form video content—such as influencer marketing, product demonstrations, time-limited offers, and platform optimization—most effectively impact consumer trust and purchasing decisions. Additionally, the research addresses a critical gap in existing literature by examining both consumer and business perspectives, particularly from small to mid-sized enterprises. The results provide actionable insights for marketers seeking to harness the power of short-form video in a highly competitive digital environment.

**KEY WORDS:** Short-form video content, Consumer behavior, Digital marketing, Influencer marketing, Brand visibility

### INTRODUCTION:

In recent years, short-form videos have rapidly become a cornerstone of digital communication and marketing. With platforms like Instagram Reels, YouTube Shorts, Facebook Reels, and Snapchat Spotlight gaining massive popularity, businesses and consumers alike are witnessing a shift in how content is consumed and how purchase decisions are made. These videos—often lasting less than a minute—manage to capture attention, convey messages quickly, and influence opinions with just a few seconds of storytelling. From viral product trends to influencer recommendations and user testimonials, short-form content has

redefined the customer journey. It's no longer unusual for someone to discover a product, feel connected to it, and make a purchase—all within the span of watching a 30-second video. This shift has led businesses to reconsider their marketing strategies, investing more in content that is visual, engaging, and easy to digest. But how effective is it really? Are consumers genuinely influenced by these videos? And are businesses seeing measurable returns? This questionnaire aims to gather valuable insights into how short-form video content affects consumer behavior and business performance. Whether you're a frequent viewer, an occasional browser, a marketer, or a business owner, your experiences and opinions matter. Your input will help us understand the extent to which short-

form videos shape buying decisions, increase brand visibility, and contribute to overall sales performance. As we move deeper into an era driven by fast, visual content, it's important to explore both the opportunities and challenges that come with it.

#### STRATEGIES USED IN SHORT-FORM VIDEOS:

In today's fast-paced digital world, short-form videos have emerged as one of the most powerful tools for businesses aiming to capture attention, engage audiences, and drive sales. Platforms like TikTok, Instagram Reels, and YouTube Shorts have transformed the way consumers interact with brands—favoring quick, visually compelling content over traditional marketing methods. As consumer behavior shifts toward bite-sized, mobile-friendly content, businesses are adapting their strategies to stay relevant and competitive. The following strategies highlight how companies are effectively using short-form videos to influence business outcomes and enhance sales performance.

##### 1. Showcasing Products in Action

Short-form videos are perfect for showing products in real-world scenarios. Businesses use them to highlight features, benefits, and unique selling points in under a minute. This quick, visual storytelling helps customers understand value instantly, which can fast-track buying decisions.

##### 2. Leveraging User-Generated Content

Companies encourage customers to create and share short videos using their products. Reposting this content builds trust and social proof—people are more likely to buy when they see real customers enjoying a product.

##### 3. Collaborating with Influencers

Partnering with niche influencers to create short, relatable content gives businesses access to highly engaged audiences. Influencers' short-form videos feel authentic and are often more persuasive than traditional ads, leading to better conversion rates.

##### 4. Driving Urgency with Time-Limited Offers

Short-form videos are ideal for promoting flash sales, limited-time discounts, or exclusive drops. The fast-paced nature of the content aligns well with the urgency of the offer, driving quick decisions and impulse purchases.

##### 5. Behind-the-Scenes & Brand Personality

Showing the human side of a business—behind-the-scenes footage, team intros, or brand stories—helps form emotional connections. This kind of content builds brand loyalty, which is a key driver of long-term sales growth.

##### 6. Educational or “How-To” Content

Many brands use short videos to quickly explain how to use their product, solve common problems, or offer tips. This strategy not only builds credibility but also reduces hesitation around purchasing by removing confusion.

##### 7. Using Trends and Hashtags to Expand Reach

Businesses often jump on viral trends or challenges and use trending sounds or hashtags. This helps content get discovered organically, increasing visibility and bringing in potential customers who may not have heard of the brand before.

##### 8. Retargeting with Video Ads

After viewers engage with organic short-form content, businesses use retargeted short video ads to guide them down the sales funnel. These retargeted videos are usually optimized for conversions with clear calls to action.

##### 9. Optimizing for Each Platform

Different platforms (like TikTok, Instagram Reels, and YouTube Shorts) have unique audiences and algorithms. Successful businesses tailor their short-form video strategy for each platform to maximize performance.

##### 10. Analyzing Engagement and Refining Strategy

Tracking which videos get the most views, shares, comments, and click-throughs helps refine future content. Businesses continuously

test and iterate their video strategy to improve results over time.

#### OBJECTIVES OF THE RESEARCH:

1. To evaluate the influence of short-form video content on consumer purchasing behavior and decision-making.
2. To assess the effectiveness of short-form video marketing strategies in enhancing business outcomes such as sales performance, brand visibility, and customer engagement.
3. To identify the most impactful elements and platforms of short-form videos that drive sales and shape consumer trust in digital marketing.

#### SCOPE OF THE STUDY:

This study focuses on exploring how short-form video content—such as Instagram Reels, YouTube Shorts, Facebook Reels, and Snapchat Spotlight—impacts business outcomes and sales performance. It examines both consumer and business perspectives to understand how these videos influence purchasing decisions, brand perception, and overall engagement.

The research covers different age groups and occupations to gain insights into audience behavior and preferences.

The study also aims to identify which elements within short-form videos—such as influencer marketing, storytelling, product demos, or limited-time offers—are most effective in driving sales. Additionally, it investigates how businesses use short-form videos as part of their digital marketing strategy and what measurable benefits they observe, including increased visibility, website traffic, and customer trust.

#### RESEARCH METHODOLOGY:

This study adopts a quantitative research approach to explore the influence of short-form videos on consumer behavior and business performance. The goal is to understand how platforms like Instagram Reels, YouTube Shorts, Facebook Reels, and Snapchat Spotlight are shaping sales outcomes and marketing strategies across various audience segments.

#### 1. Research Design:

A descriptive research design was used to collect and analyze data. This approach was chosen to provide a clear snapshot of current trends and perceptions related to short-form video consumption and its business implications. The research seeks to describe existing behaviors, patterns, and opinions without manipulating any variables.

#### 2. Research Gap:

Despite the growing popularity of short-form video content in digital marketing, there is still limited empirical research examining its direct impact on business outcomes, particularly from both consumer and business perspectives. While existing literature highlights trends and platform growth, there is a noticeable gap in studies that connect short-form video engagement to actual sales performance, customer trust, and brand engagement.

Moreover, much of the available research focuses on larger brands or influencer-driven campaigns, often overlooking how small to mid-sized businesses utilize and benefit from short-form content. This study aims to bridge that gap by gathering firsthand data from a broader range of respondents, including consumers, marketers, and business owners, to provide a more comprehensive understanding of how short-form videos influence purchasing decisions and marketing effectiveness in real-world contexts.

#### 3. Data Collection Methods:

##### ➤ Primary Data Collection:

- Primary data was collected through a structured questionnaire, distributed online to a diverse group of respondents. The questionnaire included both closed-ended and multiple-choice questions to gather specific insights about video-watching habits, purchasing behavior, platform preferences, and marketing outcomes.

- Participants included individuals from various age groups and occupational backgrounds, such as students, marketing

professionals, business owners, influencers, and general consumers. The responses were collected anonymously to encourage honesty and protect participant privacy.

- Secondary Data Collection
  - Secondary data was obtained from reputable sources including academic journals, marketing reports, industry publications, and social media analytics platforms. This data provided additional context and supported the interpretation of the primary findings. Sources such as Statista, HubSpot, Google Scholar, and ResearchGate were consulted to understand broader market trends and the evolving role of short-form content in digital marketing.

4. Sampling Method:

A non-probability sampling method, specifically convenience sampling, was used to distribute the questionnaire. This approach allowed for easy access to respondents who are active users of short-form video platforms, as well as business professionals utilizing digital marketing tools.

5. Data Analysis:

The data collected from the questionnaire was analyzed using basic statistical methods, including percentage analysis and frequency distribution. This helped identify common patterns and draw meaningful conclusions related to consumer behavior and business outcomes influenced by short-form videos.

6. Limitations Of The Study:

- While this research provides valuable insights, it is important to acknowledge certain limitations. Firstly, the study is based on self-reported data collected through an online questionnaire, which may be subject to personal bias or inaccuracies in recall. Respondents might unintentionally exaggerate or downplay their behavior regarding short-form video consumption or purchasing habits.
- Secondly, the sample size may not be fully representative of the entire population, especially across different industries, age groups, or geographic locations. The use of

convenience sampling means results are based on accessible participants rather than a randomized, diverse pool.

- Additionally, the study is focused on a select group of platforms—Instagram Reels, YouTube Shorts, Facebook Reels, and Snapchat Spotlight—excluding other emerging or regional short-form video platforms that might also play a role in influencing business outcomes.
- Lastly, the rapidly evolving nature of digital marketing and consumer trends means the findings are reflective of current patterns, which may shift in the near future as new technologies and behaviors emerge.

2. What is your age group?  
74 responses

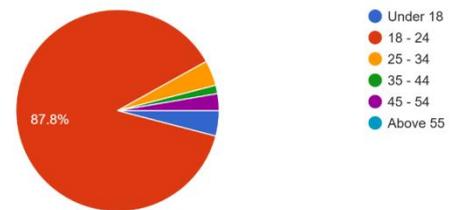


Chart no.01

Chart no.01 exhibits the majority of respondents (87.8%) are between 18–24 years old, indicating that short-form videos are most popular among young adults. Other age groups like Under 18, 25–34, and above had minimal representation, showing that this trend is mainly driven by the younger demographic. This suggests businesses targeting Gen Z and early Millennials can benefit most from short-form video marketing.

3. What is your occupation?  
74 responses

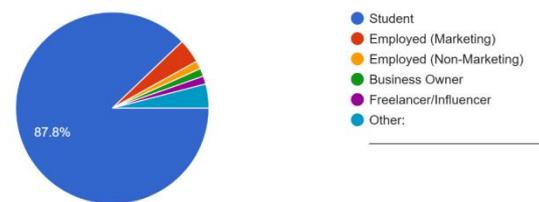


Chart no.02

Chart no.02 exhibits the majority of respondents (87.8%) are students, showing that the survey mainly reached a younger, academic audience. Only a small portion includes professionals like marketers, business owners, freelancers, etc. This suggests that most insights from the survey will reflect the views and habits of students.

4. How often do you watch short-form videos (Instagram Reels, YouTube Shorts, Facebook Reels, Snapchat Spotlight)?  
74 responses

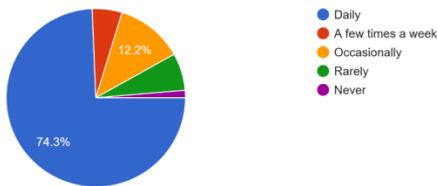


Chart no.03

Chart no.03 exhibits a whopping 74.3% of respondents watch short-form videos daily, highlighting just how deeply integrated this content has become in everyday life. Another 12.2% tune in a few times a week, while smaller groups watch occasionally (6.8%), rarely, or never. This shows that short-form video is a daily habit for most, especially among the student-heavy audience from the previous chart.

5. Have you ever purchased a product after seeing it on Instagram Reels, YouTube Shorts, Facebook Reels, or other short-form video platforms?  
74 responses

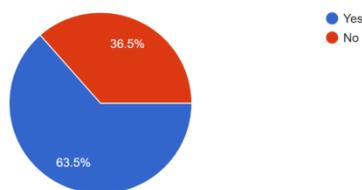


Chart no.04

Chart no.04 exhibits a solid 63.5% of respondents have purchased a product after seeing it on platforms like Instagram Reels or YouTube Shorts. This shows the strong influence short-form videos have on buying decisions. Meanwhile, 36.5% said no, meaning there's still a

significant portion that remains cautious or unaffected by this type of marketing.

6. If yes, what influenced your decision the most?  
56 responses

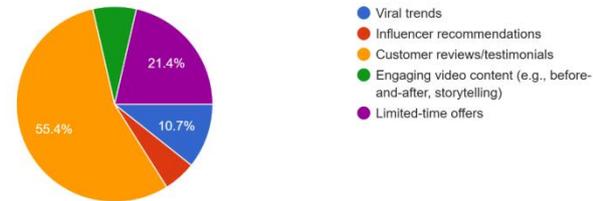


Chart no.05

Chart no.05 exhibits among those who purchased products after seeing short-form videos, customer reviews/testimonials were the biggest influence—55.4% said that's what swayed them the most. Limited-time offers came next at 21.4%, showing urgency still works. Interestingly, viral trends and influencer recommendations had a much smaller impact, each under 11%, proving that real customer voices matter more than hype.

7. How often do you research a product after seeing it in a short-form video?  
74 responses

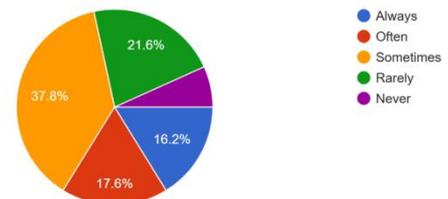


Chart no.06

Chart no. 06 exhibits that when it comes to researching products after seeing them in a short-form video, the majority of people (38%) say they sometimes do it. A good number (22%) admit they rarely look into it, while 18% say they often do. Only 16% always check, and 7% never bother. This shows that short videos spark interest, but not everyone follows through every time.

8. Which platform influences your shopping decisions the most?  
74 responses

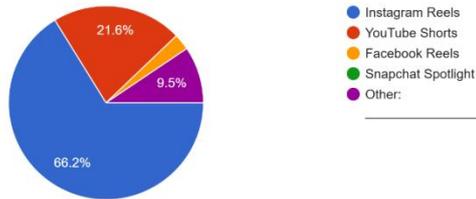


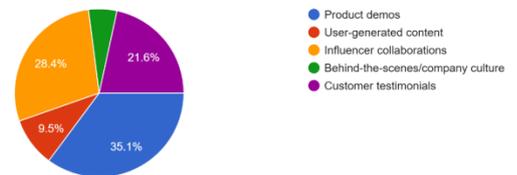
Chart no.09

Chart no.09 exhibits according to the responses, the most noticeable benefit of using short-form videos is better brand visibility, reported by 68.2% of participants. This is followed by increased sales (59.1%) and higher engagement (50%), showing that short-form content helps brands connect with their audience and drive results. Some also observed stronger customer trust (37.9%) and a smaller portion noted increased website traffic (18.2%). Overall, it's clear that short-form videos are not just trendy—they're delivering real business value.

Chart no.07

Chart no. 07 exhibits that Instagram Reels clearly takes the lead when it comes to influencing shopping decisions—about two-thirds of respondents (66.2%) say it impacts them the most. YouTube Shorts comes in second but is far behind at 21.6%. Facebook Reels and other platforms barely make a dent. This shows just how dominant Instagram is in shaping what people choose to buy.

11. What type of short-form content do you believe works best for sales?  
74 responses



9. If you own or manage a business, do you use short-form videos for market  
74 responses

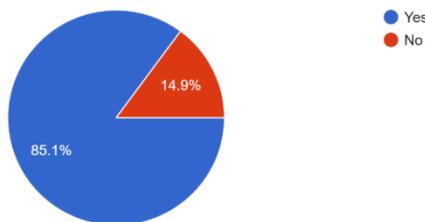


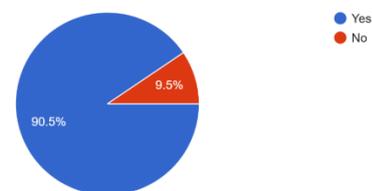
Chart no.10

Chart no.10 exhibits that most people (35.1%) believe product demos are best for boosting sales. Influencer collaborations come next (28.4%), followed by customer testimonials and behind-the-scenes videos (both 21.6%). User-generated content is the least favored (9.5%). Overall, content that shows real use and builds trust is seen as most effective.

Chart no.08

Chart no.08 exhibits a large majority of business owners (85.1%) reported that they use short-form videos as part of their marketing strategy. Only a small portion (14.9%) said they don't. This clearly shows that short-form videos have become a key tool in modern business marketing, likely due to their ability to quickly grab attention and engage audiences.

12. Do you think short-form videos will continue to dominate digital marketing in the next five years?  
74 responses



10. If yes, what benefits have you noticed? (Select all that apply)  
66 responses

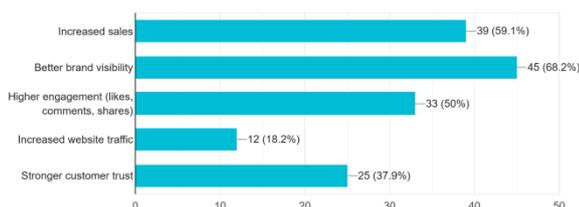


Chart no.11

Chart no.11 exhibits 90.5% of respondents believe that short-form videos will continue to dominate digital marketing over the next five years. Only a small fraction, 9.5%, disagreed. This overwhelming majority highlights the growing confidence in the lasting impact of

short-form content in the digital space, suggesting it's not just a trend—but a future-proof strategy.

13. What concerns do you have about businesses using short-form video marketing?  
74 responses

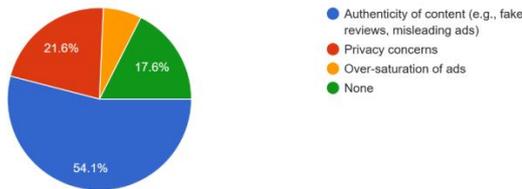


Chart no.12

Chart no.12 exhibits that the biggest concern people have about businesses using short-form videos is authenticity of content, with 54.1% of respondents worried about things like fake reviews or misleading ads. Privacy concerns were also notable at 21.6%, followed by over-saturation of ads at 6.8%. Interestingly, 17.6% of participants reported no concerns at all, indicating a fairly strong trust in this marketing approach among a portion of the audience.

#### FINDINGS:

- Based on the survey responses, it's evident that short-form videos are playing a powerful role in shaping digital marketing strategies.
- A majority of respondents (68.2%) observed better brand visibility due to short-form content, followed by increased sales (59.1%) and higher engagement (50%). This clearly highlights the value of these videos in driving business outcomes.
- When asked what type of short-form content works best for sales, product demos came out on top with 35.1% of the votes. Influencer collaborations (28.4%) and customer testimonials (21.6%) were also popular choices, suggesting that authenticity and relatability matter to audiences.
- An overwhelming 90.5% of participants believe short-form videos will continue to dominate digital marketing over the next five years. This shows strong confidence in the longevity and effectiveness of this format.

➤ However, the findings also reveal a few concerns. Over half the respondents (54.1%) are worried about the authenticity of content, such as fake reviews or misleading ads.

➤ Privacy concerns (21.6%) and ad saturation (6.8%) were also mentioned, indicating a need for ethical practices and balanced content strategies.

#### CONCLUSION:

This study clearly show that short-form videos have become a powerful tool in digital marketing, significantly boosting brand visibility, engagement, and sales. Content types like product demos, influencer collaborations, and customer testimonials are especially effective in driving results. With over 90% of respondents believing that short-form videos will continue to dominate in the next five years, it's clear that this trend is more than just a passing phase. However, the growing popularity of this format also brings challenges. Concerns around authenticity, privacy, and ad saturation highlight the importance of maintaining transparency and ethical standards in content creation. Overall, short-form videos are not just shaping current marketing strategies, they're setting the tone for the future of digital marketing.

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