

**AIRLINE SAFETY AND SECURITY: CONTRIBUTORY ACCOUNTABILITY OF DGCA?****AUTHOR** – PRASUN BALLABHA, STUDENT AT CHRIST DEEMED TO BE UNIVERSITY**BEST CITATION** – PRASUN BALLABHA, AIRLINE SAFETY AND SECURITY: CONTRIBUTORY ACCOUNTABILITY OF DGCA?, INDIAN JOURNAL OF LEGAL REVIEW (IJLR), 4 (1) OF 2024, PG. 463-477, APIS – 3920 – 0001 & ISSN – 2583-2344**ABSTRACT:-**

The Indian aviation industry is expanding quickly. Between April and November 2018, the total number of passengers travelling to, from, and within India increased by over 15% compared to about 6% globally. With 187 million passengers travelling to, from, and within India in FY 2017–18, India has risen to the seventh-largest aviation market in the world. By 2022, it's anticipated to grow to the third-largest.

An expanding economy, rising earnings, fierce airline rivalry, and a favourable policy environment are all contributing to this increase. The government's intention to drastically alter the growth trajectory of the sector was made clear by the National Civil Aviation Policy (NCAP 2016). NCAP's flagship program – Regional Connectivity Scheme (RCS or UDAN) is taking flying to the masses by offering subsidised fares as low as USD 35 for a one hour flight.

DGCA (Directorate General of Civil Aviation), a statutory body whose primary responsibility is to enforce all aviation regulations and monitor the issuance of licenses to various types of pilots in India, is responsible for monitoring safety patterns in India. BCAS (Bureau of Civil Aviation Security), the civil aviation regulatory body responsible for planning, implementation, security checks, training, etc., examines the security features of every airport in India. It is led by the Director General of the Directorate General for Civil Aviation Security (DG BCAS), which is the competent authority responsible for the establishment, regulation and administration of the National Civil Aviation Security Program and for the implementation of Annex 17 of the Chicago Convention. congress ICAO (International Civil Aviation Organization), Security: Protecting Civil Aviation from Unlawful Interference. BCAS ensures that aviation security standards are in compliance with national and international aviation security obligations/agreements to which India is a signatory. All agencies and players in the aviation sector across India have framed and implemented a number of laws and rules: (i) The Aircraft Act, 1934 and the Aircraft Rules, 1937 both have the power to regulate production and ownership, use, operation, sale, import and export of aircraft. They define parameters for airworthiness determination, aircraft maintenance, flight and safety, aircraft registration and survey. ii) Airports Authorities of India Act, 1994 – Responsible for the development, financing, operation and maintenance of all airports in the State of India. (iii) Aircraft (Security) Rules 2011 – deals with aviation security and airport and aircraft security regulations. Violation of acts/rules may result in fines or imprisonment. Local state police officers deal with crimes that usually fall under state law.

**KEYWORDS:-** Directorate General of Civil Aviation (DGCA), Civil aviation policy, Safety audits, Safety culture in airlines, Aviation accidents and investigations, Counter-terrorism measures in aviation

**INTRODUCTION:-**

The world of air travel has witnessed an unprecedented metamorphosis over the past

century. From rudimentary flights that were a spectacle to behold to the intricate networks of global routes that lace the skies today, the

aviation industry has soared to heights that early aviators could scarcely dream of. Integral to this journey has been the evolution of an intricate matrix of safety and security protocols, ensuring that the marvel of human flight is not only efficient but also exceptionally safe. Nestled within this matrix is the pivotal role of regulatory bodies, which are often the unsung guardians of the skies, and in the Indian context, this mantle is borne by the Directorate General of Civil Aviation (DGCA).

The legal framework regarding DGCA is a complex and ever-evolving landscape. However, there are a few key pieces of legislation that form the foundation of the DGCA's regulatory authority.

**The Aircraft Act, 1934** is the primary piece of legislation governing civil aviation in India. It gives the DGCA the power to regulate air transport services, issue licenses to airlines and aircraft operators, and enforce safety standards.

**The Aircraft Rules, 1937** are a set of detailed regulations that further define the DGCA's powers and responsibilities. They cover a wide range of topics, including aircraft registration, personnel licensing, airworthiness standards, and safety procedures.

**The Civil Aviation (Carriage of Dangerous Goods) Rules, 2003** are specifically concerned with the safe transportation of hazardous materials by air. They set out requirements for packaging, labeling, and marking of dangerous goods, as well as for training and procedures for personnel involved in the handling of these materials.

**The Directorate General of Civil Aviation (DGCA) Manual of Civil Aviation Requirements (CARs)** is a comprehensive collection of regulations and guidance that covers all aspects of civil aviation in India. The CARs are regularly updated to reflect the latest international standards and best practices.

Established to oversee and regulate the aviation sector in India, the DGCA's role is multi-

dimensional. Beyond mere regulation, it embodies the spirit of proactive vigilance, a harmonizer of global standards, and the custodian of India's aviation legacy. This paper delves into the intricate tapestry of airline safety and security through the lens of DGCA's contributory accountability. As we embark on this exploration, it's essential to understand the evolving nature of threats and challenges the aviation industry faces, ranging from technological vulnerabilities, human factors, to the geopolitical landscape, and how these intertwine with the mandate of the DGCA.

The post-millennium era marked a seismic shift in the global understanding of airline security. The cataclysmic events and subsequent shocks to the industry underscored the necessity of a more dynamic, anticipatory, and robust regulatory oversight. In such a context, DGCA's role became not only to react but also to preemptively shape the trajectory of India's airline safety and security norms. As air travel becomes more accessible, the number of aircraft in the sky, the diversity of operators, and the sheer volume of passengers have increased manifold. These evolutions bring with them new challenges – both foreseen and unforeseen – and place the onus on the DGCA to be perpetually adaptive, resilient, and forward-thinking.

Yet, it isn't just about mitigating threats or ensuring compliance. The heart of the DGCA's mission lies in its commitment to elevating the Indian aviation sector to global benchmarks of excellence. Balancing the dual objectives of fostering growth and ensuring stringent safety and security is no easy task. Therefore, a nuanced understanding of the DGCA's accountability is pivotal.

## RESEARCH DESIGN

### 1. Research Problem:

Despite rigorous standards set globally for airline safety and security, incidents still occur, raising questions about the effectiveness of

regulatory bodies in ensuring compliance. The Directorate General of Civil Aviation (DGCA) is the regulatory body responsible for civil aviation safety in India. This study seeks to understand the contributory accountability of the DGCA in ensuring airline safety and security.

## 2. Research Questions:

- To what extent does DGCA's regulatory framework align with international standards for airline safety and security?
- How effective is DGCA in monitoring and ensuring compliance among airlines operating in India?
- What challenges does the DGCA face in maintaining airline safety and security?

## 3. Research Objectives:

- To analyse the existing regulatory framework of the DGCA in comparison to global standards.
- To assess the effectiveness of the DGCA's monitoring and enforcement mechanisms in ensuring airline safety and security in India.

## 4. Literature review:

### 4.1 TITLE:- Trends in Safety and Security Regulations of Civil Aviation

**AUTHORS:- Vijay Kumar Singh<sup>905</sup>**

This research paper discusses the trends in safety and security regulations of civil aviation. It highlights the importance of the aviation industry in global integration and the need for unification of laws to address unlawful acts against civil aviation. It emphasises the role of international organisations like ICAO in promoting global aviation safety and security through audit programs. It also addresses the challenges faced by the aviation sector in responding to security threats and the need for enhanced security measures while considering privacy and human factors. Importance of the

aviation industry in economic and social integration. It highlights the need for unification of laws to address unlawful acts against civil aviation. Emphasised the challenges faced by the aviation sector in responding to security threats and the need for enhanced security measures. It also addresses the importance of considering privacy and human factors in aviation security. It concludes by highlighting the continuous need for better oversight and development of safety and security regulations in civil aviation.

However, it lacks specific details on current trends and recent developments in the field. Additionally, it does not address the criticisms or challenges faced by these regulations and organisations. Therefore, the document could be criticised for not providing a more up-to-date and critical analysis of the topic.

### 4.2 TITLE:- Towards A Safer Sky: An Attempt To Study Indian Minds And Security Intentions In The Aviation Sector<sup>906</sup>

**AUTHORS:- Anjan Sinha & Ors.<sup>907</sup>**

**The objective of the author was to mainly put emphasis on aviation cyber security and perception management.**

The research paper focuses on the importance of cyber security in the aviation industry, particularly in India. The article discusses the need for creating awareness and implementing safe protocols to safeguard the industry from cyber threats. It also explores the role of human behaviour and perception in ensuring cyber security. The research uses the **Protection Motivation Theory** as a framework to understand the consciousness of Indian fliers and their behaviour towards achieving a safe cyber environment in the aviation sector.

The aviation industry is rapidly expanding, and cyber security threats pose a significant challenge. Creating awareness and implementing safe protocols are crucial for

<sup>905</sup> Paper Presented at the Seventh International Conference on "Legal Regime of Sea, Antarctica, Air And Space" organised by Indian Society of International Law, New Delhi from 15-17 January 2010

<sup>906</sup> INTERNATIONAL JOURNAL OF SCIENTIFIC & TECHNOLOGY RESEARCH VOLUME 8, ISSUE 10, OCTOBER 2019

<sup>907</sup> Nikhil Kulshreshta; Binod Kumar Singh

safeguarding the industry. Human behaviour and perception play a vital role in ensuring cyber security. The research focuses on Indian fliers and their behaviour towards achieving a safe cyber environment.

Firstly, the study is based on online responses and snowballing effects, which may not accurately represent the actual experiences and perceptions of individuals in the aviation industry. Additionally, the lack of access to professional bodies and legal bindings restricts the researcher's ability to gather comprehensive data.

The paper acknowledges the failure of awareness campaigns in other countries to change people's behaviour towards cyber security. It suggests that increasing the perceived utility of cyber security could improve the effectiveness of such campaigns, but it does not provide concrete strategies or evidence to support this claim.

The paper also highlights the need for cultural considerations in designing persuasive messages and advertisements. However, it does not delve into the specific cultural factors that may influence the perception and behaviour of individuals in the aviation industry.

It acknowledges the lack of published case studies on aviation cyber security in the Indian context. While it recognizes the opportunity to understand how a cyber security-conscious mindset can safeguard the industry, it does not propose any specific research methodologies or approaches to address this gap.

**There are no significant steps mentioned taken by DGCA in the field of cyber security.**

**4.3 TITLE:- Exploring Safety Aspects of Aviation Industry<sup>908</sup>**

**AUTHORS:- Indu Bala & Ors.<sup>909</sup>**

The research paper focuses on the importance of safety in the aviation industry and aims to

develop a thorough understanding of the various factors that influence aviation safety. The paper includes a literature review, classification schemes, and meta-analysis to analyse the different dimensions of aviation safety. It identifies the major perspectives of aviation safety, such as environmental, human, airspace and airports, technical, and miscellaneous factors. The study provides valuable insights into the field of aviation safety and serves as a foundation for further research in this area.

The paper emphasises the significance of safety in the aviation industry and the need to proactively address potential safety hazards. It conducts a literature review and meta-analysis to explore the various factors that contribute to aviation safety. The study identifies five major dimensions of aviation safety: environmental, human, airspace and airports, technical, and miscellaneous factors. The analysis reveals that technical factors and airspace and airports have a significant impact on aviation safety. It concludes that while the study is not exhaustive, it provides a comprehensive understanding of the different aspects of aviation safety and serves as a basis for further research in the field.

The research paper also has some limitations. Firstly, the literature survey conducted for the study only included research articles that were relevant to the field of study and had a high impact factor. This may have excluded important research papers from consideration, leading to a potential bias in the findings. Additionally, the study acknowledges that it cannot be claimed as exhaustive, indicating that there may be others which may affect the research findings.

**4.4 TITLE:- Airports Privatisation In India: Airports Safety & Security Issues and Challenges**

**AUTHOR:- Deep Ray**

This document is about the privatisation of airports in India and the issues related to safety and security in the aviation sector. It discusses

<sup>908</sup> Advances in Aerospace Science and Applications. ISSN 2277-3223 Volume 4, Number 1 (2014), pp. 37-44

<sup>909</sup> Somesh Kr. Sharma; Sunanad Kumar and Rajnish Shrivastava



the process of privatisation, the bidding and evaluation process for airport projects, and the concerns regarding safety and security. The document also mentions a specific case, Reliance Authority Limited v. Airport Authority of India, which involves the awarding of a tender for the modernization and privatisation of airports in Mumbai and Delhi. Overall, the document provides insights into the challenges and considerations involved in the privatisation of airports and the importance of ensuring safety and security in the aviation industry.

It discusses the two-tier tendering process for airport projects, which includes an Expression Cum Request for Qualification and a Request for Proposal. It also mentions the involvement of various committees and consultants in the bid evaluation process, including a Global Technical Adviser, Legal Consultant, and Financial Consultant.

The decision to privatise airports in India has faced criticism on various fronts. Some argue that handing over security matters to private players may lead to a deterioration of safety and security standards. Concerns have been raised about the potential conflict of interest between the owner and the concessionaire, as well as the financial implications of privatisation. Critics also question the transparency and fairness of the evaluation process for selecting private operators. **However, the author of the research paper argues that privatisation is necessary to boost the aviation sector and that the government should ensure that safety and security standards are not compromised.**

#### 4.5 TITLE:- Aviation Industry in India during Covid 19 and Post Covid<sup>910</sup>

**AUTHOR:- Aniket Joshi & Ors.<sup>911</sup> Gayatri Matade; Simran Kaur Chhabda**

The research paper focuses on the impact of the COVID-19 pandemic on the Indian aviation industry. It discusses the effects of the

pandemic on travel plans, the preferences of frequent travellers, and the safety measures implemented by airlines. The paper also highlights the challenges faced by the aviation industry and provides insights into the future of air travel post-pandemic.

It contains information about the impact of the pandemic on the Indian aviation industry and the travel plans of frequent travellers. It also includes data analysis and interpretation, as well as survey results on various aspects related to travel during the pandemic. The research paper ] also mentions the decline in tours and travels, cancellation of flights, and the financial losses incurred by the aviation sector. It discusses the challenges faced by the industry and the need for strategies to overcome them.

The research paper analyses the impact of the pandemic on the Indian aviation industry and the travel plans of frequent travellers. It presents survey data on the preferences of travellers, such as their willingness to engage in leisure travel and their support for sanitary procedures. The paper highlights the concerns of citizens regarding travel restrictions and the safety of air travel. It discusses the financial challenges faced by airlines and the potential need for additional funding. There is an emphasis on the importance of technological innovations and sanitary precautions in ensuring the safety of air travel.

#### 4.6 TITLE:- Future of Airport Security<sup>912</sup>

**AUTHOR:- Naveen Raja Kannamala**

It is about the importance of security in airports and the challenges faced by airport security. It discusses the criticality of security in airports, analyses the current situation of airport security, and explores the risks and threat patterns. It also emphasises the need to understand customer needs and expectations, adopt technology, and comply with regulatory policies. It provides recommendations for the future of airport security, focusing on

<sup>910</sup> Volume 8, Issue 6 June 2020

<sup>911</sup> Gayatri Matade; Simran Kaur Chhabda

<sup>912</sup> RAJIV GANDHI INTERNATIONAL AIRPORT, HYDERABAD ACI Asia-Pacific Young Executive of the Year 2020

passengers' needs, security requirements, and the use of technology, systems/processes, and people/staff. The research paper includes case studies and learnings from different airports and proposes a framework to address security challenges. It concludes by highlighting the key challenges faced by airport security and the importance of strengthening security, improving operational efficiency, and enhancing passenger experience.

However, the document does not provide specific details or solutions for addressing these challenges. It also lacks references to support its claims and recommendations.

#### 4.7 TITLE:- State of Global Aviation Safety<sup>913</sup>

This paper provides information on various topics related to aviation legislation, safety management, and the optimization of operations. It discusses the importance of implementing safety management systems and the need for effective primary aviation legislation. The paper also mentions the availability of guides for fatigue management in helicopter operations. It provides guidance and information that can assist organisations and member states in meeting regulatory requirements and enhancing safety in the aviation industry.

It suggests that enabling low-to-medium risk operations can be a reasonable first step in optimising operations and formulating national UAS regulations.

#### 5. Hypothesis:

**Hypothesis 1:** The DGCA's regulatory framework is in line with international standards for airline safety and security.

**Hypothesis 2:** The enforcement and monitoring mechanisms of DGCA are effective in ensuring airline safety and security in India.

#### 6. Research Methodology:

##### Qualitative Analysis:

Interviews with aviation experts, DGCA officials, and airline operators can provide insights into the perceptions and experiences related to DGCA's regulation. Qualitative research will help gain an understanding of the nuances, challenges, and subtleties that might not be evident through quantitative data alone.

##### Quantitative Analysis:

Statistical analysis of data related to airline incidents, audits conducted by the DGCA, and penalties issued can provide empirical evidence to validate or refute the hypothesis. This analysis will help in understanding the effectiveness of the DGCA's monitoring and enforcement mechanisms.

##### Comparative Analysis:

Comparing the DGCA's regulatory framework with those of other international aviation bodies will help determine if DGCA is at par with global standards.

#### 7. Proposed Subtopics or Scheme of Research Study:

- Overview of DGCA
- Historical context and evolution
- International Standards for Airline Safety and Security
- ICAO standards
- FAA, EASA, and other leading aviation bodies' standards
- DGCA's Regulatory Framework
- Overview and comparison with international standards
- Evolution and changes over the years
- Enforcement and Monitoring Mechanisms
- Analysis of DGCA's enforcement methods
- Assessment of monitoring mechanisms and their effectiveness
- Challenges Faced by DGCA:

<sup>913</sup> 2019, International Civil Aviation Organization Published in Montréal, Canada

- Internal challenges (e.g., staffing, budget constraints)
- External challenges (e.g., rapid growth of aviation industry in India, technological advancements)
- Recommendations and Conclusion
- Based on the findings, suggest improvements or changes
- Conclusion on DGCA's effectiveness in ensuring airline safety and security in India.

By following this research design, the study aims to shed light on the DGCA's role, its efficacy, and areas of improvement in ensuring airline safety and security in India.

### 1. Introduction to DGCA: Overview and Historical Context –

The Directorate General of Civil Aviation (DGCA) is the national regulatory body responsible for civil aviation in India. Established under the Ministry of Civil Aviation, DGCA plays a key role in formulating and implementing policies to ensure safe and orderly growth of civil aviation in the country. Its main purpose is to regulate air transport services and ensure compliance with national and international aviation standards. The DGCA is responsible for the regulation and supervision of civil aviation activities, including the licensing of pilots, air traffic controllers and aircraft maintenance engineers. Ensuring the safety of civil aviation is the main responsibility of the DGCA. This includes setting safety standards, conducting audits and monitoring compliance. The DGCA is tasked with certifying the airworthiness of aircraft and ensuring that they meet the required safety and maintenance standards before they are granted an operating license. In case of air accidents or dangerous situations, DGCA conducts a thorough investigation to find out their causes and factors. This information is important to improve security measures.

The DGCA's roots can be traced back to the establishment of the Civil Aviation Directorate in

1927, which primarily focused on the development and regulation of civil aviation in British India. Post-independence, the Directorate was restructured, leading to the formation of the DGCA on August 22, 1959.

#### 1.1. KEY MILESTONES:-

**1959 Establishment of DGCA:** The DGCA was officially established on August 22, 1959, as an independent regulatory body responsible for civil aviation in India. Its primary focus was on the regulation and oversight of civil aviation activities, including airworthiness certification and safety oversight. DGCA was formally established, a major step towards an independent civil aviation regulatory body in India.

**1971 Reorganization for ICAO Compliance:** In 1971, the DGCA underwent a major reorganization to align its functions with the guidelines of the International Civil Aviation Organization (ICAO). The restructuring aimed to ensure compliance with ICAO standards, emphasizing safety, security, and standardization in line with global practices. DGCA underwent extensive reorganization to meet International Civil Aviation Organization (ICAO) guidelines emphasizing safety, security and standardization.

**2007 Introduction of Civil Aviation Authority (CAA) Bill:** In 2007, the Civil Aviation Authority (CAA) Bill was introduced, proposing a separation of regulatory and operational functions within the DGCA. The bill aimed to enhance regulatory independence and efficiency, laying the foundation for future reforms in the Indian aviation regulatory framework. The Civil Aviation Authority (CAA) Bill was introduced, proposing to separate regulatory and operational functions. This laid the basis for the creation of the General Directorate of Civil Aviation as an independent regulatory body.

**2011 Further Reforms for Transparency and Accountability:** In 2011, the DGCA underwent additional reforms to improve its effectiveness,



transparency, and accountability. The regulatory framework was updated to align with global standards and best practices, addressing emerging challenges in the aviation sector. DGCA was further reformed to improve its efficiency, transparency and accountability. The regulatory framework has been updated to meet global standards.

## **1.2. Evolution in the 21st Century**

The DGCA has embraced technological advancements to modernize its operations, including the implementation of digital systems for licensing, certification, and oversight. With the growth of the aviation industry in India, the DGCA has strengthened its surveillance mechanisms to monitor and regulate the increasing number of flights and operators. In the 21st century, DGCA faced the challenges of the rapid growth of the Indian aviation industry. It has continuously adapted its regulatory framework to respond to emerging issues, including technological developments and the increasing complexity of air travel. DGCA and its commitment to safety remain an important part of its evolving role in the dynamic landscape of civil aviation. This historical overview provides a basis for further investigation of the regulatory framework DGCA and its effectiveness in ensuring the safety of airlines in the proposed study.

## **2. International & ICAO Standards for Airline Safety and Security–**

Aviation safety and security are paramount concerns on a global scale, and international organizations have established standards to ensure a harmonized and effective approach across the aviation industry.

### **2.1. Federal Aviation Administration (FAA)**

The National Airspace System is operated and developed by the Federal Aviation Administration (FAA), an agency of the US Department of Transportation, which is also in charge of regulating and supervising civil aviation in the country. Ensuring civil aviation safety is its main goal. An Administrator

oversees the FAA with the help of a Deputy Administrator. The FAA issues advisory circulars that provide guidance on various aspects of aviation safety and security. These documents contribute to global best practices. The Administrator is subordinate to five Associate Administrators, who oversee the line-of-business organisations that perform the primary duties of the agency. The Administrator is also subordinate to the Chief Counsel and the nine Assistant Administrators. Other important initiatives like System Safety, Budget, and Human Resources are managed by the Assistant Administrators.<sup>914</sup> The Mike Monroney Aeronautical Centre and the William J. Hughes Technical Centre are the two main FAA centres, along with nine other geographic districts.

### **2.2. European Union Aviation Safety Agency (EASA)**

The European Union Aviation Safety Agency (EASA) is an agency of the European Union (EU) with responsibility for civil aviation safety. EASA establishes common safety and environmental standards for civil aviation within the EU, ensuring a unified approach to aviation safety. It carries out certification, regulation and standardisation and also performs investigation and monitoring. It collects and analyses safety data, drafts and advises on safety legislation and co-ordinates with similar organisations in other parts of the world.<sup>915</sup>

The idea of a European-level aviation safety authority goes back to 1996, but the agency was legally established only in 2002; it began its work in 2003.

### **2.3. Transportation Security Administration (TSA)**

The Department of Homeland Security (DHS) in the United States oversees the Transportation Security Administration (TSA), which is in charge of protecting the country's transportation networks and infrastructure. In reaction to the

<sup>914</sup> <http://www.faa.gov/>

<sup>915</sup> [https://european-union.europa.eu/institutions-law-budget/institutions-and-bodies/search-all-eu-institutions-and-bodies/european-union-aviation-safety-agency-easa\\_en](https://european-union.europa.eu/institutions-law-budget/institutions-and-bodies/search-all-eu-institutions-and-bodies/european-union-aviation-safety-agency-easa_en)



September 11 attacks, it was established with the goal of enhancing airport security protocols and uniting air transport security under a single federal administrative law enforcement organisation. TSA issues security directives outlining mandatory measures to enhance aviation security, affecting both U.S. and foreign air carriers.<sup>916</sup>

The TSA creates comprehensive regulations to safeguard the nation's transportation infrastructure, which includes intermodal freight facilities, ports, railroads, bus networks, mass transit systems, and highways. Together with partners from the federal, state, local, and international governments, it carries out this purpose. But airport security and preventing aircraft hijacking are the TSA's main goals.

#### 2.4. International Civil Aviation Organisation (ICAO)

The constitution of ICAO is the Convention on International Civil Aviation, drawn up by a conference in Chicago in November and December 1944, and to which each ICAO Contracting State is a party. This Convention is also known as the Chicago Convention. In October 1947, ICAO became a specialised agency of the newly-established United Nations. The Chicago Convention set down the purpose of ICAO.<sup>917</sup> Annexes to the Convention on International Civil Aviation outline safety standards and recommended practices covering various aspects such as airworthiness, flight operations, and aircraft accident investigation. Annex 17 specifically addresses aviation security, encompassing measures to prevent unlawful interference with international civil aviation.

ICAO's activities included the preparation and revision of international technical standards in the areas of aircraft operation and design, accident investigation, personnel licensing, telecommunications, meteorology, aeronautical equipment, air traffic farms, and search and

rescue missions. The organization also promotes regional and international agreements aimed at liberalizing aviation markets, helps create regulations to ensure that aviation growth does not threaten safety, and encourages the development of other aspects of international aviation law.

### 3. DGCA: A Regulatory Body–

The evolution of the DGCA reflects a commitment to adapting to changing circumstances and international norms. From its establishment in 1959 to the present day, the DGCA has continuously evolved its regulatory framework and operational strategies to ensure the safety, security, and efficiency of civil aviation in India. The ongoing efforts to modernize and address emerging challenges demonstrate the organization's dedication to meeting the highest standards in the global aviation community.

#### 3.1. DGCA's Comparative Analysis with International Standards

##### 3.1.1. Alignment with ICAO Standards:

The Amendment to the aircraft rules, 1937 is a result of substantial consultations with stakeholders in the industry, aimed at providing the necessary reform measures to strengthen the existing regulatory safety and security framework. These amendments align India's aviation regulations with the International Civil Aviation Organization's (ICAO) Standards and Recommended Practices (SARPs) and international best practices. One of the key highlights of the Amendment to the Aircraft Rules, 1937 is the revision of Rule 39C. Under this amendment, the validity of licenses in relation to Airline Transport Pilot License (ATPL) and Commercial Pilot License (CPL) holders has been increased from five years to ten years. This change is expected to reduce administrative burden on pilots and aviation authorities like DGCA, promoting a more streamlined and efficient licensing process. Additionally, Rule 118 for validation of foreign licenses has been removed as being redundant. This change

<sup>916</sup> <https://www.tsa.gov/>

<sup>917</sup> <https://skybrary.aero/articles/international-civil-aviation-organisation-icao>

signifies aligning the regulations with the evolving needs of the aviation sector.<sup>918</sup>

The DGCA has made efforts to ensure compliance with ICAO's safety and security standards, as outlined in Annexes such as those related to airworthiness, flight operations, and aviation security.

### 3.1.2. Comparison with FAA and EASA Standards:

Whether a country like India chooses certain regulations or others depends on the historical background of that country's aviation. India's close history with Great Britain makes understanding, accepting and incorporating European rules much smoother than adopting the laws of a country like the United States, which does not have a long history with India. The simple truth is that if you compare EASA and FAA rules, you will notice very few significant differences. Airplanes fly all over the world, so standardization between countries is critical to both commercial success and ease of air travel. There may be more dependence on ICAO standards, specific terminologies, or other differences related to specific cultures and locations, but the rules are basically the same.

The European Union Aviation Safety Agency (EASA) and India's Directorate General of Civil Aviation (DGCA) have signed a working arrangement to strengthen their relationship and achieve common safety and environmental protection standards. The agreement aims to promote cooperation, the understanding of each other's regulatory systems and facilitate the exchange of aeronautical products, services, and personnel.<sup>919</sup>

## 3.2. Analysis of Safety Oversight Mechanisms:

### 3.2.1. Regulatory Oversight

The Directorate General of Civil Aviation (DGCA) is responsible for the safety oversight of civil aviation in India. The DGCA monitors and

regulates airlines through a variety of mechanisms, including:

- **Inspections:** The DGCA conducts regular inspections of airlines to ensure that they are complying with all applicable safety regulations. These inspections may be unannounced and can cover a wide range of areas, including aircraft maintenance, pilot training, and cabin safety.
- **Audits:** The DGCA also conducts audits of airlines to assess their overall safety management systems. These audits are typically more in-depth than inspections and can take several days or even weeks to complete.
- **Surveillance activities:** The DGCA also conducts surveillance activities to monitor the day-to-day operations of airlines. These activities may involve observing airline personnel at work, reviewing airline records, and interviewing airline employees.

The DGCA's regulatory oversight mechanisms are designed to ensure that airlines are operating safely and in compliance with all applicable safety regulations. These mechanisms are an important part of the DGCA's efforts to prevent accidents and incidents in the Indian aviation industry.

### 3.2.2. Incident Investigation

The DGCA has a well-established procedure for investigating accidents and incidents in the Indian aviation industry. The DGCA's investigation procedures are based on international best practices and are designed to be thorough and transparent. The DGCA's incident investigation procedures are an important part of the DGCA's efforts to learn from accidents and incidents and prevent them from happening again.

The DGCA's safety oversight mechanisms are designed to ensure that airlines are operating safely and in compliance with all applicable safety regulations. The DGCA's incident

<sup>918</sup> <https://pib.gov.in/PressReleasePage.aspx?PRID=1968011>

<sup>919</sup> <https://wiiia.ac.in/synergy-between-dgca-and-easa-regulation.php>

investigation procedures are based on international best practices and are designed to be thorough and transparent. These mechanisms are an important part of the DGCA's efforts to prevent accidents and incidents in the Indian aviation industry.

### 3.3 Challenges Faced by DGCA

The Directorate General of Civil Aviation (DGCA) faces a number of challenges in its role as the safety regulator for civil aviation in India. These challenges can be broadly divided into internal and external challenges.

#### 3.3.1. Internal Challenges<sup>920</sup>:-

- **Staffing:** The DGCA has a limited number of staff to carry out its safety oversight responsibilities. This can make it difficult to keep up with the demands of the job, especially in light of the rapid growth of the aviation industry in India.
- **Budget constraints:** The DGCA has a limited budget to carry out its safety oversight activities. This can make it difficult to purchase new equipment and software, and to hire and train new staff.
- **Expertise:** The DGCA may not have the necessary expertise to keep up with the latest technological advancements in the aviation industry. This can make it difficult to develop effective safety regulations for new technologies.

#### 3.3.2. External Challenges:-

- **Rapid growth of the aviation industry in India:** The aviation industry in India is growing rapidly, which is putting a strain on the DGCA's resources. The DGCA needs to find ways to keep up with the demand for its services without compromising safety.
- **Technological advancements:** The aviation industry is constantly evolving, and new technologies are being developed all the time. The DGCA needs

to be able to keep up with these advancements and develop effective safety regulations for new technologies.

- **Globalization:** The aviation industry is becoming increasingly globalized, which means that the DGCA needs to be able to work with its international counterparts to ensure that safety standards are harmonized across borders.

### 3.4. Recommendations for addressing the challenges

The DGCA needs to increase its staffing levels to keep up with the demand for its services. This will require additional funding from the government. The DGCA needs to increase its budget to purchase new equipment and software, and to hire and train new staff. This will require additional funding from the government. The DGCA needs to develop expertise in new technologies. This can be done by hiring new staff with expertise in these areas, or by training existing staff. The DGCA needs to streamline its processes to make them more efficient. This will free up staff time to focus on safety oversight activities. The DGCA needs to improve communication with airlines, other government agencies, and the public. This will help to ensure that everyone is on the same page about safety regulations and procedures.

### 3.5. Enforcement and Monitoring Mechanisms of DGCA

Enforcement and monitoring are essential aspects of the Directorate General of Civil Aviation's (DGCA) mandate to ensure the safety of civil aviation operations in India. The DGCA has established a comprehensive framework of enforcement and monitoring mechanisms to achieve this objective. Through a thorough analysis of DGCA's enforcement methods and monitoring mechanisms, this research aims to provide a comprehensive understanding of the effectiveness of regulatory oversight in ensuring airline safety and security in India. The findings will contribute to recommendations for

<sup>920</sup> <https://goldenepaulettes.com/pilots-challenges-in-india>



enhancing enforcement and monitoring practices for a safer and more secure aviation environment.

### 3.5.1. Enforcement Mechanisms<sup>921</sup>

The DGCA employs a range of enforcement mechanisms to ensure compliance with civil aviation regulations. The DGCA can issue show-cause notices to airlines, aircraft maintenance organizations (AMOs), and other aviation stakeholders for non-compliance with regulations. These notices allow the stakeholders to explain their actions and take corrective measures. Failure to comply with a show-cause notice can lead to more severe penalties. The DGCA can suspend or cancel the licenses of airlines, AMOs, and other aviation stakeholders for serious violations of regulations. This action can effectively ground an airline or AMO and prevent it from operating. The DGCA can also impose fines on airlines, AMOs, and other aviation stakeholders for non-compliance with regulations. The amount of the fine depends on the severity of the violation. In cases of serious or repeated violations of regulations, the DGCA can prosecute aviation stakeholders. This can result in criminal penalties, including imprisonment.

### 3.5.2. Monitoring Mechanisms

The DGCA's monitoring mechanisms are designed to proactively identify and address potential safety risks. The DGCA conducts regular inspections of airlines, AMOs, and other aviation stakeholders to assess their compliance with regulations. These inspections can be announced or unannounced. The DGCA uses surveillance techniques, such as flight data monitoring and cockpit voice recordings, to monitor the operational performance of airlines and pilots. The DGCA collects and analyzes data from a variety of sources, such as safety reports, maintenance records, and accident investigations, to identify trends and patterns in aviation safety. The DGCA engages

with the aviation industry through regular meetings, workshops, and forums to discuss safety issues and share best practices.

### 3.5.3. Assessment of DGCA's Enforcement and Monitoring Mechanisms

The DGCA's enforcement and monitoring mechanisms have been effective in improving aviation safety in India. The country's air safety record has improved significantly over the past decade, and it is now considered to be one of the safest aviation systems in the world. However, there are still some challenges that the DGCA faces in enforcing and monitoring aviation regulations.

India has a large and complex airspace, which makes it difficult to monitor all aviation activities effectively. There is a shortage of qualified aviation personnel in India, which can make it difficult to conduct inspections and investigations effectively. Aviation safety is a costly endeavor, and the DGCA must ensure that it is able to allocate sufficient resources to its enforcement and monitoring activities.

Despite these challenges, the DGCA is committed to continuously improving its enforcement and monitoring mechanisms to ensure the safety of civil aviation operations in India.

## 4. CIVIL AVIATION IN INDIA – SAFETY AND SECURITY

DGCA and BCAS deal with the safety and security of civil aviation respectively. DGCA functions through its various directorates noted above to ensure safe flying. As of now, the Air Safety Directorate of DGCA has provided for 100 Air Safety Circulars.<sup>922</sup> However, safety failures have been evident and there are many reported incidents of air safety failures. Various Initiatives taken by Air Safety Directorate towards improving the Safety of flights are presented below:

- Complete Surveillance of Flight Data Recorders All Scheduled Air Transport

<sup>921</sup><https://travel.economicstimes.indiatimes.com/news/aviation/domestic/eff-ective-implementation-of-india-has-increased-to-85-49-from-the-previous-69-95-icao-informs-dgca/96247962>

<sup>922</sup> Air Safety Circular no. 1 of 2009

Operators and Major Non Scheduled Operators are required by Civil Aviation Requirement to monitor crew performance by analysing DFDR data for exceedences, as mandated by DGCA. This is to guarantee that the flight crew is following normal operating procedures.

- Quality Assurance for Flight Operations (FOQA) All operators have received the necessary instructions to randomly check the cockpit voice recorder and correlate its findings with the DFDR data analysis in order to assess crew performance.
- Computerised FDTL, training, medical, and licence validity monitoring It is now mandatory for all airlines to computerise their data on flight crew qualification, training, and licence validity, as well as duty time limitations. This has made it possible to instantly check the veracity of crew records before starting flights.
- Safety evaluation and operator surveillance inspection The nation's Indian operators and maintenance organisations are subject to safety audits and surveillance inspections by DGCA officers who are committed and well-trained in this area. The Operators' management is immediately made aware of the shortcomings noted in the safety audit reports so that the appropriate corrective action can be taken.
- Regular evaluation of the Operators' Incident Prevention efforts Operators' efforts to prevent incidents are periodically examined via visits to their facilities, discussions at the DGCA Headquarters, and regional offices.
- Implementation of safety recommendations emanating from the incident/accident investigation reports. Safety recommendations emanating from the incident/ accident investigation

reports are implemented. Some of the major safety recommendations which have been implemented are as follows.

- Establishment of Unidirectional Air Traffic routes in place of bi-directional routes for enhancement of safety of operations.
- Installation of Airborne Collision Avoidance System (ACAS) also Installation of Transponders to provide traffic advisory in an aircraft fitted with ACAS-I and both traffic advisory and resolution advisory in an aircraft fitted with ACAS-II .
- Installation of Ground Proximity Warning System in order to automatically provide a timely and distinctive warning to the flight crew when the Aeroplane is in potentially hazardous proximity to the earth's surface.
- Minimum Safe Altitude Warning System which provides radar warning to the air traffic controllers whenever an aircraft descends below the minimum safe enroute altitude.
- Installation of Monopulse Secondary Surveillance Radars (MSSRs), which provides aircraft altitude information to the air traffic controllers, which enables him in, improved air traffic management and surveillance.
- Training of aviation personnel under COSCAP & EU Under the Cooperative Development of Operational Safety and Continuing Airworthiness (South Asia) – COSCAP (SA) various trainings for the aviation personnel from industry were organized in the fields of Cabin Safety, ETOPs, Dangerous Goods, Audit Standardization and Practices, Safety Promotion and Prevention, Accident investigation, Human factors etc.

There needs to be recognition that a single accident or a disaster can mar the entire Aviation momentum. Given the downside, safety and security needs are paramount for

Civil Aviation growth in India.<sup>923</sup> Safety & Security at the Airport; along with the protection of the airspace and the aviation infrastructure (of the airlines and the airport authority) is a critical aspect of the airside infrastructure. Security functions at all the airports in the country were performed by the police personnel requisitioned from State Governments till January 2000. In the backdrop of hijacking of Indian Airlines aircraft (IC-814) in December, 1999, airport security matters were reviewed by the Ministry of Civil Aviation

## 5. Recommendations and Conclusion

The Directorate General of Civil Aviation (DGCA) plays a crucial role in ensuring the safety and security of India's aviation industry. While the DGCA has made significant strides in recent years, there are still areas where improvements can be made.

### 5.1. Conclusion

The Directorate General of Civil Aviation (DGCA) is the regulatory body responsible for aviation safety and security in India. The regulatory framework of DGCA is based on International Civil Aviation Organization (ICAO) Standards and Recommendations (SARPs). ICAO's SARPs are a set of global standards designed to ensure the safety of international civil aviation. The regulatory framework of DGCA and #039 is generally considered to be in line with international standards. However, in some areas, DGCA could improve its compliance with ICAO SARPs. For example, the DGCA could strengthen its inspection of airlines and airports. In addition, the DGCA could make its regulatory framework more transparent and accessible to the public. Overall, DGCA is committed to ensuring aviation safety in India. The regulatory framework of the DGCA is generally in line with international standards and the DGCA is constantly working to improve its compliance with ICAO SARPs.

The Directorate General of Civil Aviation (DGCA) is India's aviation regulatory body responsible for ensuring the safety of civil aviation in the country. It plays a vital role in monitoring and ensuring compliance of airlines operating in India. DGCA undertakes various activities to achieve this objective including:

- Issuance and Renewal of Air Operating Authorizations: To operate in India, airlines are required to obtain and maintain an Air Operating Authorization (AOC) from the DGCA. DGCA conducts rigorous audits before issuing or renewing an operating license to ensure that airlines meet all safety and regulatory requirements.
- Conduct of inspections and audits: DGCA regularly conducts inspections and audits of airlines and #039; including their aircraft maintenance programs, pilot training programs and safety management systems. These inspections help identify potential safety risks and ensure that airlines comply with all applicable regulations.
- Investigation of Aviation Accidents and Incidents: DGCA investigates all aviation accidents and incidents in India. These investigations help identify the root causes of accidents and dangerous situations and prevent future incidents.
- Enforcement of Sanctions and Penalties: The DGCA has the power to impose sanctions and penalties on airlines that violate safety regulations. These penalties can include fines, suspension of operating licenses and even grounding of aircraft.

### 5.2. Recommendations

The DGCA is currently understaffed and lacks the resources necessary to effectively carry out its oversight responsibilities. This has led to a backlog of inspections and a lack of follow-up on corrective actions. The DGCA needs to be granted more resources to hire additional staff

<sup>923</sup> Eleventh Five Year Plan – Report of Subgroup on Civil Aviation, para 5.5 and 5.6



and invest in new technologies to improve its oversight capabilities. DGCA should regularly review and update its regulatory framework to align with the latest international standards and best practices. This includes adopting amendments to ICAO Annexes and incorporating lessons learned from global incidents. The DGCA needs to strengthen its surveillance and enforcement activities to ensure that airlines and airports are complying with safety regulations. This includes conducting more frequent inspections, implementing stricter enforcement measures, and increasing penalties for non-compliance. Upgrade technological infrastructure to enable more effective monitoring and surveillance. Implement advanced data analytics tools to proactively identify safety and security trends. Simplify and streamline inspection and audit processes to enhance efficiency without compromising thoroughness & develop risk-based approaches to prioritize inspections and audits based on the potential impact on safety and security. The DGCA needs to invest in training and development for its staff to ensure that they have the necessary skills and knowledge to carry out their duties effectively. This includes providing training on new safety regulations, emerging technologies, and best practices in aviation oversight.

It is important to foster closer collaboration with international aviation bodies, such as ICAO, FAA, and EASA, to facilitate knowledge exchange and benchmarking, and also participate in joint training exercises and share best practices to strengthen DGCA's regulatory capabilities. Collaborate with airlines and industry stakeholders to foster a robust safety culture. Encourage the reporting of safety concerns without fear of reprisal through effective whistleblower protection mechanisms. Standardisation and formalisation of incident investigation procedures, ensuring they align with international best practices which can Implement a clear and transparent process for communication and reporting of investigation findings & strive for quicker response times in

initiating investigations. The DGCA needs to increase transparency and accountability by making its reports and findings more publicly available. This will help to build public trust in the organization and encourage airlines and airports to take safety seriously. It is important to periodically review and update the penalties and enforcement actions imposed for safety and security violations & ensure that penalties are proportionate, effective, and act as a deterrent to non-compliance. The Directorate General of Civil Aviation (DGCA) plays a pivotal role in ensuring the safety and security of civil aviation in India. The findings of this research highlight both commendable aspects and areas for improvement within DGCA's current practices.